

iPhone Setup for IONOS Email Accounts

General Setup

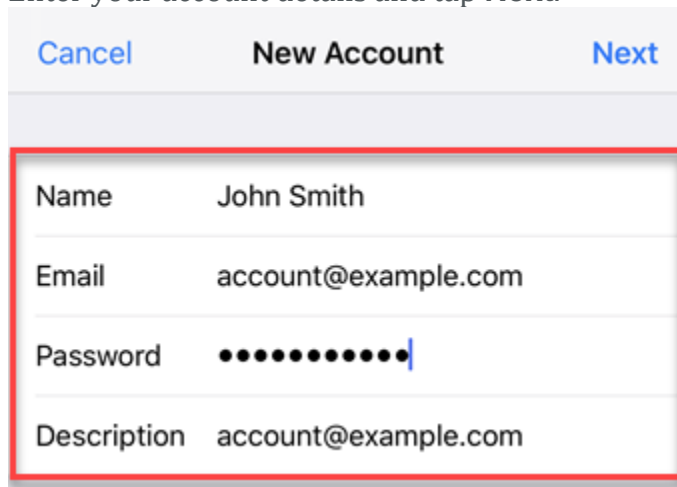
- Open Settings.



- Tap **Mail**.
- Tap **Accounts**.

Note: For older iOS versions, you will instead tap Add Account > Other > Add Mail Account. Then, skip to Step 6.

- Tap **Add Account**.
- Choose **Other**.
- Enter your account details and tap **Next**.

A screenshot of the 'New Account' screen in the iPhone Mail app. The screen has a light blue header with 'Cancel', 'New Account', and 'Next' buttons. Below the header is a form with four fields: 'Name' (John Smith), 'Email' (account@example.com), 'Password' (masked with dots), and 'Description' (account@example.com). The entire form area is highlighted with a red rectangular border.

FIELD	INPUT
Name	The name others will see when receiving your mail.
Email	The complete email address of your IONOS email account.
Password	The password you entered when setting up the IONOS email address.

FIELD	INPUT
Description	Enter a description for your account here. This information is only used to better differentiate your account from one another.
Account Details	

Server Setup

- Receive your mail using the [IMAP](#) (recommended) or [POP](#) protocol by entering the respective host name for Incoming Mail Server.
- Enter the remaining data and tap **Next**.

Cancel

New Account

Next

IMAP

POP

Name

John Smith

Email

account@example.com

Description

account@example.com

INCOMING MAIL SERVER

Host Name

imap.ionos.com

User Name

account@example.com

Password

••••••••

OUTGOING MAIL SERVER

Host Name

smtp.ionos.com

User Name

account@example.com

Password

••••••••

FIELD	INPUT
Hostname	imap.ionos.com (recommended) or pop.ionos.com
Username	The full email address of your IONOS email account
Password	The password you entered when setting up the IONOS email address
Incoming Email Server Details	

Although the Outgoing Server Settings are marked as Optional by default, you must enter the Outgoing Server Settings below to properly set up your email account.

If you do not add these settings, you will not be able to send email.

FIELD	INPUT
Hostname	smtp.ionos.com
Username	The full email address of your IONOS email account
Password	The password you entered when setting up the IONOS email address

Outgoing Email Server Details


Please Note:


- The email account is automatically set up with SSL encryption. The device performs the correct configuration in the background. You no longer have to set anything manually.
- The SSL settings can also be checked later. For more information, see [Enabling SSL encryption on your iPhone/iPod/iPad](#).

Synchronization Options

Select which data (mail, notes) you want to synchronize and confirm with **Save**.

CancelIMAPSave

 Mail ☒

 Notes ☐